



KitaPrihatin

Kerangka Inisiatif Tambahan Pakej Rangsangan Ekonomi Prihatin Rakyat

FREQUENTLY ASKED QUESTIONS FOR BANTUAN PRIHATIN NASIONAL 2.0 (BPN 2.0) FOR B40 & M40 GROUPS NEW APPLICATIONS

A. BPN 2.0 NEW APPLICATIONS

1. When is the opening date for the BPN 2.0 new applications?

The BPN 2.0 new applications is open from **15 October - 15 November 2020 (1 month)**.

2. How to apply for BPN 2.0?

BPN 2.0 applications can be made through:

- i. Online <https://bpn.hasil.gov.my>; or
- ii. Submission of manual form to LHDNM Branch / Pusat Khidmat Hasil (PKH) / UTC. The application form can be downloaded from the portal <https://bpn.hasil.gov.my>.

3. Who is eligible to apply for BPN 2.0?

Applicants who are eligible to make a new application for BPN 2.0 are **not previous recipients of BPN 2020** and meet the following eligibility requirements:

i. Category BPN 2.0 B40

a) Household

- Married; or
- Single Parent / Divorcee / Widow / Widower who have children; and
- Monthly Household Income is RM4,000 and below

b) Single

- Single or Widow / Divorcee / Widower who do not have children; and
- Age limit is 21 years and above including the category of senior citizens (60 years and above); and
- Monthly income is RM2,000 and below.

c) The recipient is a Malaysian citizen residing in Malaysia.

ii. Category BPN 2.0 M40

a) Household

- Married; or
- Single Parents / Divorcee / Widow / Widower who have children; and

- Monthly Household income between RM4,001 and RM8,000.
- b) Single
- Single or Widow / Divorcee / Widower who do not have children; and
 - Age limit is 21 years and above including the category of senior citizens (60 years and above); and
 - Monthly income between RM2,001 and RM4,000.
- c) The recipient is a Malaysian citizen residing in Malaysia.

4. What documents are required when applying for a new BPN 2.0 application?

Applicants do not need to submit any supporting documents during the application. All applications will be reviewed based on cross checking with data from Government agencies as determined by the Ministry of Finance Malaysia.

B. PAYMENT OF BPN 2.0 NEW APPLICATIONS

5. How much BPN 2.0 payment will be received?

The amount of BPN to be received is based on categories as follows:

Category		Monthly Income	BPN 2.0 amount
Household	B40	RM4,000 and below	RM1,000
	M40	RM4,001 – RM8,000	RM600
Single	B40	RM2,000 and below	RM500
	M40	RM2,001 – RM4,000	RM300

6. When will the payment date for the BPN 2.0 new applications be made?

Payment for the BPN 2.0 new applications will be made in **one lump sum in January 2021**.

7. How is this BPN 2.0 payment method implemented?

BPN 2.0 payments will be made as follows as follows:

No	Item	Payment method
i.	Have a bank account:	
	• Credit successful	Credit to a bank account registered in the BPN database
	• Credit failure (inactive account and closed account)	Cash Claim at BSN Branch
ii.	No bank account	Cash Claim at BSN Branch

C. STATUS VERIFICATION

8. **What should I do if I forgot my password when logging in to the BPN Portal and also failed to answer the security questions provided?**

Applicants will have to wait 10 minutes to retry answering the security questions. If still unable to remember, the applicant is asked to contact the LHDNM Hasil Care Line (HCL) at 03-89111000 (for account reset and security questions) or contact the nearest LHDNM Branch / PKH / UTC.

D. OTHER MATTERS

9. **If an applicant is single and has Full Time Student status, is he / she eligible to receive BPN 2.0?**

Single applicants with full-time student status are **not eligible** to receive BPN 2.0.

10. **Are Single / Householders with Part-Time Student status eligible to receive BPN 2.0?**

Single / Household Applicants with part-time student status are eligible to apply for BPN 2.0 if they meet the eligibility requirements

11. **What is the BPN 2.0 payment method for rural recipients in Sabah and Sarawak?**

Payment methods for recipients of rural areas of Sabah and Sarawak who do not have a bank account will start in January 2021 with cash payments made at locations to be announced later.

12. **Does household income include taxable allowances and bonuses?**

Yes, all income received is accounted for as income.

13. **Who will receive BPN 2.0 assistance payment if both husband and wife submit the Income Tax Return Form (BNCP)?**

- i. If the taxpayer chooses a separate assessment, payment will be made to the bank account of the head of the family.
- ii. If the taxpayer chooses a joint assessment, payment will be made to the taxpayer's bank account.

14. **Will a single senior citizen receive assistance as a household?**

Single senior citizens aged 60 and above will receive assistance as a single.

15. **I am single who will turn 21 in 2021. If I have not reached the age of 21 at the time the application is opened, am I eligible to apply?**

Eligible applicants are applicants born in 1999 and below.

16. When will the new BPN 2.0 application be processed?

New BPN 2.0 applications will be processed after the application period closes and the applicants will receive a lump sum payment of BPN 2.0 in January 2021 once it is approved.

17. I am single and have siblings under the age of 21. Am I eligible to apply for assistance as a dependent household?

Not eligible to apply as a household. Applicants are eligible to receive single category assistance only.

18. Previously I have chosen to reject BPN 2020, can I apply for BPN 2.0?

You can submit a new application through the BPN Official Portal, <https://bpn.hasil.gov.my>.

19. I have received BPN 2020 payment before and would like to reject BPN 2.0. How to return BPN 2.0 payment?

The actions to be taken are as follows:

- a) You are advised to submit a letter to the Ministry of Finance Malaysia stating your full name, MyKad number and reason for return;
- b) Attach a bank draft / cheque in the name of the Accountant General of Malaysia (according to the return amount); and
- c) Letter and bank draft / cheque must be submitted to the Ministry of Finance Malaysia at the following address:

**National Budget Office
Ministry of Finance Malaysia
Precint 2, 62592 Putrajaya.**

20. If I am declared bankrupt and the account I registered previously has been frozen, how can I get BPN 2.0 payment?

Applicants with bankruptcy status must identify as bankrupt individuals in the application form. Applicants are not required to fill in bank account information during application. The payment for bankrupt individuals is by cash over BSN's counter.

For applicants who have been paid to the frozen account by the Insolvency Department, the applicant must refer to the Insolvency Department for BPN withdrawal approval.

21. I am a BPN 2020 recipient under the Single category and have been married. Am I eligible to receive the BPN 2.0 household category?

You can submit an application / appeal under the Household category if it meets the eligibility requirements.

22. I am a partner to the previous BPN 2020 recipients under the Household category and have divorced. Am I eligible to receive BPN 2.0 single parent category?

You can submit an application / appeal in the category of single parents if they meet the eligibility requirements.

23. I am married and have children, do I have to report the child in the application form?

It is not mandatory to report the child.

24. I made a new application and the full name was automatically displayed by the system. However, the review found that the names listed were spelled incorrectly or differently. Is a name correction possible?

No name correction needs to be done. The system displays names based on information from MyKad.

25. The head of the family who is a citizen has died. The widow is not a MyKad holder but has a child who is a citizen (under the age of 18). Can the widow apply for BPN 2.0?

BPN 2.0 applicant must be Malaysian citizen and reside in Malaysia. Therefore, the widow is not eligible to apply for BPN 2.0 despite having dependents who are citizens.

Updated on 24 September 2020