

**3.9 — PENUNJUK TERPILIH SEKTOR
PERKHIDMATAN**

Malaysia

**3.9 — SELECTED INDICATORS FOR
SERVICES SECTOR**

Malaysia

Penunjuk Indicator	2008	2009	2010	2011	2012
Pengendalian kargo kontena ¹ (juta TEU) <i>Container cargo throughput¹ (million TEUs)</i>	16.0	15.7	18.0	19.7	10.1³
Ketibaan pelancong (juta orang) <i>Tourist arrivals (million persons)</i>	22.1	23.6	24.6	24.7	25.0⁵
Purata per kapita perbelanjaan pelancong (RM) <i>Average per capita tourist expenditure (RM)</i>	2,247	2,257	2,299	2,360	2,480⁵
Kadar purata penginapan hotel (%) <i>Average hotel occupancy rate (%)</i>	60.5	55.9	54.5	53.1	55.2³
Bilangan pelajar asing menuntut di institusi swasta <i>Number of foreign students studying in private institutions</i>	50,679	58,294	62,705	45,246	12,342³
Penggunaan elektrik ² ('000 GWj) <i>Electricity consumption² ('000 GWh)</i>	92.4	90.7	99.4	103.2	53.0³
Penggunaan elektrik ² (RM juta) <i>Electricity consumption² (RM million)</i>	24,680	28,654	30,593	32,103	17,585³
Pelanggan telefon talian tetap ('000) <i>Fixed line telephone subscribers ('000)</i>	4,292	4,312	4,404	4,091	3,958⁴
Pelanggan telefon selular ('000) <i>Cellular phone subscribers ('000)</i>	27,713	30,144	33,859	36,661	38,446⁴
Penggunaan perkhidmatan pesanan pendek (juta SMS) <i>Short message services usage (million SMS)</i>	73,211.3	89,408.8	96,795.6	93,120.5	45,077.1³
Pelanggan jalur lebar ('000) <i>Broadband subscribers ('000)</i>	1,718.5	2,620.4	4,599.3	5,686.9	5,839.6⁴

¹ Tujuh pelabuhan utama (Klang, Tanjung Pelepas, Pulau Pinang, Kuantan, Johor, Bintulu dan Kuching).

² Tenaga Nasional Berhad (TNB), Sabah Electricity Sdn. Bhd. (SESB) dan Sarawak Energy Berhad (SEB).

³ Januari hingga Jun 2012.

⁴ Akhir Jun 2012.

⁵ Anggaran.

Sumber: Tujuh pelabuhan utama, Lembaga Penggalakan Pelancongan Malaysia, Jabatan Penilaian dan Perkhidmatan Harta, Kementerian Pengajian Tinggi, TNB, SESB, SEB dan Suruhanjaya Komunikasi dan Multimedia Malaysia.

¹ Seven major ports (Klang, Tanjung Pelepas, Penang, Kuantan, Johor, Bintulu and Kuching).

² Tenaga Nasional Berhad (TNB), Sabah Electricity Sdn. Bhd. (SESB) and Sarawak Energy Berhad (SEB).

³ January to June 2012.

⁴ End-June 2012.

⁵ Estimate.

Source: Seven major ports, Malaysia Tourism Promotion Board, Valuation and Property Services Department, Ministry of Higher Education, TNB, SESB, SEB and Malaysian Communications and Multimedia Commission.